

SoftTie®

quality certificate

quality policy

SoftTie fastening ties are made of high quality TPU material in compliance with strict quality guidelines. Through ongoing quality controls, we can ensure that only products with the highest quality standard leave our production facility. Carova guarantees that at the time of delivery all products are free from material and workmanship defects.

warranty claims

All SoftTie products come with a two-year guarantee. Proof of purchase is required. We would like to point out that this guarantee only applies to the original purchaser who buys directly from Carova or from a dealer authorized by us. This guarantee is not transferable to third parties. The guarantee doesn't cover any defects due to wear and tear, modification of the product, improper use, damage, breaking or cracking due to sharp edges and overloading, negligence, or if the product is used for a purpose for which it was not designed. The user has to make sure at all times that the installation or fastening is sufficient and safe for the respective application. In the case of long-term fastenings, the user has to make sure that his fastening is fully functional and has to replace it if necessary.

The lifespan of our products is determined not only by how they are handled by the consumer but also to a large extent by external environmental influences, particularly UV radiation and the influence of microbes. All SoftTie fastening ties are protected against UV light and the weather. For permanent outdoor use, however, we recommend only using SoftTie DL (in the color green) or SoftTie STRAPS (all colors).

valid for the following product series

SoftTie® SL
SoftTie® DL
SoftTie® C
SoftTie® STRAPS



Seyring, November 2020

